

Professional goals

Improve my skills set to get a DevOps position. Share with peers the knowledge I learned along the way.

IT Skills

- GNU/Linux (Red Hat Enterprise Linux, CentOS, Debian/Ubuntu), Containers (Docker, docker-compose), VMWare ESXi 5.5+, HTTP reverse proxies (Traefik, Caddy, nginx)
- Samba, Scripts (Bash, Powershell), SSH, Windows, Guacamole, Meshcentral, Rocket Chat
- Git & Github, Windows application development (.NET C#), pfSense, Web & Backend development(HTML5, CSS, Javascript, NodeJS, PHP), PostgreSQL, MySQL/MariaDB, Apache/Nginx
- Jenkins, Nexus Repository, Android application development, Request Tracker, Jira, Google Go, Busybox Linux, KVM, XenServer
- Kubernetes, Maven & Gradle, NFS, LVM

Professional experience

2020–present **IT Technician, Systems administrator**, *Driven Brands*, Sainte-Perpétue, QC.

Administer a computer park of 150 Linux thin clients. Onboard new employees and external customers to our IT Systems. Produce technical documentation for the IT department. Prepare 150 Laptops on Windows 10. Act as Level 1-2 IT Support for employees and external customers.

Linux Distributions: Mageia & Stratodesk. Technology used: HP-UX, FDM4, PHP, Windows Server 2016/2019, VMWare Horizon, ITGlue, Microsoft WDS & Sysprep.

2017–2020 **Systems administrator**, *Cuisines MRS*, Victoriaville, QC.

Manage the IT infrastructure without any previous internal documentation. Speed up production of goods, document internal IT infrastructure, use open source software to enhance productivity. Act as Level 1-2 IT Support for employees and external partners.

Technology used: Ubuntu, Red Hat Enterprise Linux, CentOS, Bash, Samba, VMWare, Veeam, Docker (& docker-compose), reverse proxy Traefik & Caddy, Odo, Guacamole, MeshCentral, Rocket Chat, Windows Server 2008 & 2016, Microvellum Toolbox, Borgbackup, RSync, PRTG Monitor, Ubiquity, Cisco Meraki firewall.

2013–2017 **IT Technician & Programmer**, *TYT Group*, Drummondville, QC.

Act as Level 1-2 IT Support for employees and external partners. Program internal tools to boost productivity.

- Software development: Scan and distribute PDFs according to a barcode, Motorola MC65 management, Microsoft Office et Google Sheets macros, etc
- Verify company backups (program Bash scripts to automate the backup procedure)
- Manage company provided cellphones and tablets

Technologies: QNAP, Exchange, Windows Server 2008, Powehshell, C#, Google Docs, Isaac truck fleet management, Sonicwall firewall, HP Managed Switch

2006–2013 **IT Technician & Programmer**, *Rona L'Entrepôt Sherbrooke*.

Act as Level 1-2 IT Support for employees. Develop internal tools to boost productivity.

- Software development: custom price signs printing wizard, prices change request form, Intranet website for reporting.
- Build a Linux based lightweight distribution for quick access to ERP system.
- Write the IT technical documentation

Technologies: SCO OpenServer, Informix SQL, ACCEO OGC, MySQL, PHP, Busybox Linux, Debian Linux, LTSP, OpenVPN, Samba, Windows XP & Vista, Excel VBA

2002-2003 **Technical Support (internship)**, *Transports Québec*, Quebec City.

Act as Level 1 IT Support. Diagnose and apply fixes during the first attacks of the [Blaster worm](#) (acknowledgement for exceptional work done). Install hardware and configure operating systems and Microsoft Exchange in a test environment.

Professional training

2001–2002 **Computer Support - Diploma of Vocational Studies (DVS)**, *Centre de formation professionnelle Marie-Rollet*, Sainte-Foy, QC.

Accelerated combined work & study program.

Won « Perseverance » award for work done beyond expectations

1998 **Secondary school diploma (SSD)**, *Le Boisé High School*, Victoriaville, QC.